



Australian
Industry and
Skills Committee

TLI CUSTOMS BROKING PROJECT

Case for Change

Name of allocated IRC(s): Transport & Logistics IRC
Name of the SSO: Australian Industry Standards Limited

1. Administrative information

For a list of the products proposed to be reviewed as part of this project, please see **Attachment A**.

Name of IRC:	Transport & Logistics IRC
Name of SSO:	Australian Industry Standards Limited

1.1 Name and code of Training Package(s) examined to determine change is required

TLI Transport & Logistics Training Package

2. The Case for Change

For information on the job roles to be supported through the proposed qualifications updates, enrolments data, completion rates, and the number of RTOs delivering these qualifications please see **Attachment B**.

2.1 Rationale for change

This Case for Change is in response to a request from Custom brokers in Australia to align licensed customs brokers' skills and knowledge requirements with regulatory requirements, blockchain and data analytics to enhance the resilience of the supply chain. This project will align the Diploma of Customs Broking and associated Skill Set and Units of Competency with updated regulatory requirements (Customs Act 1901), technology changes, and current industry practice.

The Australian Border Force requires applicants for customs broker licence to:

- undertake an approved course of study – the current approved course of study is the Diploma of Customs Broking, and
- must demonstrate that they have acquired experience to be a customs broker through broker like experience gained in the workplace.

Licensed by the Australian Border Force to act on the behalf of importers and exporters, customs brokers play a crucial role in ensuring goods entering or leaving Australia are correctly documented and compliant. This protects the community from dangerous goods and safeguards Commonwealth revenue.

Customs brokers act on behalf of the importer or exporters to facilitate customs clearance. This entails ensuring all goods are declared accurately, preparing relevant documentation, identifying appropriate tariff classifications, managing quarantine processes and import declarations are lodged electronically.

If this review is not completed, the qualification will not be aligned with regulations, technology, or current industry practice associated with the role of a licensed customs broker, thereby limiting the development of licensed customs brokers.

2.2 Evidence for change

The Transport & Logistics IRC conducted industry research, held discussions with customs brokers, the Department of Agriculture, Water and the Environment, and conducted an industry consultation webinar. The IRC identified that, given Australian reliance on imports and exports of products, it is critical that the pathway to becoming a Customs broker is aligned with industry standards. To become a Customs broker, individuals must undertake the Diploma of Customs Broking qualification, making it essential that it is current and aligned to the regulatory requirements in the Customs Act. Industry is also working towards introducing new digital technologies to help monitor consignments, enhance service delivery and improve safety outcomes.

The Diploma of Customs Broking and associated Units of Competency total enrolments over the last four years (2015 to 2019) was 2,035 learners.

2.3 Consideration of existing products

This Case for Change is proposing to review and update a qualification and existing units and develop one new unit in the TLI training package to address suitability and occupational outcomes in line with a licensed customs broker job role and regulatory requirements. Given the specific requirements of a Customs Brokers role no other units have been identified as suitable. No new products are identified for development in this project.

2.4 Approach to streamlining and rationalisation of the training products being reviewed

Given the specialised nature of a licensed customs broker job role, this sector of industry requires the existing qualification to be specific to their occupational needs. Therefore, this project will review Diploma of Customs Broking qualification and rationalise associated TLI Units of Competency, deleting superfluous units where possible. The IRC has identified the existing Units of Competency for review and the development of one new unit. The project will consider streamlining qualifications. The IRC will ensure the outcomes are relevant and incorporated into existing units or elements added to existing TLI units.

3. Stakeholder consultation

3.1 Stakeholder consultation undertaken in the development of Case for Change

*For a full list of industry-specific stakeholders that actively participated in the stakeholder consultation process undertaken to develop the Case for Change, please see **Attachment C**.*

The initial request for this revision was from customs brokers, freight forwarding operators and training providers who are not represented on the T&L IRC. This request was also supported by the regulator and IRC.

Development of the Case for Change involved consultation with stakeholders via the following communication mechanisms:

- Stakeholder webinars
- Face to Face and Virtual meetings
- AIS Website and Engagement Hub
- Stakeholder networks
- Teleconferences
- Emails

This work was outlined during a webinar which included representatives from States/Territories and regional areas of those jurisdictions. Feedback on the proposed work was invited during the webinar.

The work was posted on the Engagement Hub of the AIS website and feedback invited.

Stakeholders have had the opportunity to provide feedback through the Transport and Logistics webinar, or in writing through the Engagement Hub, was provided to over 2000 Transport and Logistics stakeholder subscribers including industry representatives from across the states/territories in rural, regional and remote areas.

The methods of consultation available facilitated consultation for licenced customs brokers and freight forwarding operators operate across all states and territories in Australia.

3.2 Evidence of Industry Support

*For a list of the issues raised by stakeholders during consultation and the IRC's response to these, please see **Attachment D**.*

To date there have been no objections or negative feedback on the review of this qualification from the industry during the consultation process or through the webinars. The proposed work was also detailed on the Engagement Hub of the AIS website for stakeholders to review and provide feedback, and no issues were raised in response.

The proposed TLI qualification review is supported by customs brokers and the freight forwarding sector and is supported by T&L IRC.

Please see Attachment D.

3.3 Proposed stakeholder consultation strategy for project

*Note: For a full list of industry-specific stakeholders who are planned to be contacted to participate in the stakeholder consultation process undertaken for this project, please see **Attachment E**.*

Key customs brokers stakeholders have been identified in consultation with industry regulators, associations, and the T&L IRC

AIS, on behalf of the T&L IRC, will promote the opportunity to contribute through stakeholder webinars, the AIS website, EDM's, AIS newsletter and public notifications. Stakeholders will also be notified of key milestones throughout the life of the project, including requests for feedback on draft materials.

Stakeholder engagement and consultation will occur over the life of the project via a combination of the following methods:

- Direct engagement: Face to face consultations, Site visits, Phone, emails, video/teleconferencing meetings
- Industry forums and conferences
- Webinars
- Online feedback mechanisms
- STA direct engagement

Given the size of Australia and all stakeholders are not centrally located in major cities, a range of consultation strategies will be used so stakeholders in rural, regional and remote areas, and in smaller jurisdictions have multiple avenues to provide feedback.

This includes but is not limited to, online/video consultation, email correspondence and promotional activity via targeted communications including social media. A recently developed Engagement hub on the AIS website provides a one stop portal for information about how all stakeholders can participate and inform Training Package development work.

4. Licencing or regulatory linkages

This qualification is one of the requirements to become a licenced Customs Broker

The Customs Act 1901 (Customs Act) provides that only the owner of goods or a customs broker licensed by the Comptroller-General of Customs for the Department of Home Affairs can submit an import declaration to enter goods for home consumption in connection with the importation of those goods.

5. Project implementation

5.1 Prioritisation category

It is proposed that this update be progressed as a routine project. In line with the AISC Prioritisation Report and to coordinate the release of updated products, the IRC recommends a routine update and implementation of this project. The Diploma of Customs Broking has not been reviewed since 2016.

5.2 Project milestones

- **Key project milestones include:**

- *AISC project approval – June 2021*
- *Draft 1 consultation – December 2021*
- *Stakeholder validation – February 2022*
- *Quality Assurance – April/May 2022*
- *Final consultation with States and Territories – June 2022*
- *CfE submitted for approval – 30 June 2022.*

5.3 Delivery or implementation issues

Any implementation issues identified by stakeholders through the review will be addressed in the review and implementation advice for the revised Qualifications and Units of Competency will be provided in the updated Companion Volume Implementation Guide.

6. Implementing the Skills Minister's Priority reforms for Training Packages (2015 and October 2020)

- The project submission will support industry's expectations for training delivery and provide a revised Companion Volume Implementation Guide (CVIG) to support delivery of the revised products.
- The qualification will be reviewed to ensure it is applicable to roles related to customs broker duties in each State and Territory of Australia. The qualification and associated units of competency are technical and relate to this specific role. This revision will also enable specialists to move between States and Territories.
- The qualification and associated Units of Competency are only used in customs broker contexts and are required for customs brokers to become licenced.
- This review is not developing any new Skill Sets but will review one existing Skill Set and determine any need for an additional Skill Set as part of this revision project.

This Case for Change was agreed to by the Transport and Logistics IRC

Name of Chair

Mark McKenzie

Signature of Chair



Date

14 May 2021

Attachment A: Training Package components to change

Australian Industry Standards Limited

Contact details: David Dixon - Chief Operating Officer

Date submitted: 14 May 2021

Project number	Project Name	Qualification/ Unit / Skillset	Code	Title	Details of last review (endorsement date, nature of this update transition, review, establishment)	Change Required
3	Customs Broking - Review	Qualification	TLI50816Y	Diploma of Customs Broking	12/Jun/2020 - Review	Update
3	Customs Broking - Review	Qualification	TLI40219Y	Certificate IV in International Freight Forwarding (Senior Operator)	12/Jun/2020 - Review	Update
3	Customs Broking - Review	Qualification	TLI50119Y	Diploma of International Freight Forwarding	12/Jun/2020 - Review	Update
3	Customs Broking - Review	Qualification	TLI50219Y	Diploma of Logistics	12/Jun/2020 - Review	Update
3	Customs Broking - Review	Unit	TLIA5035Y	Manage international freight transfer	19/Oct/2015 - Transition	Update
3	Customs Broking - Review	Unit	TLII0001Y	Market international freight forwarding services	29/Feb/2016 - Establishment	Update
3	Customs Broking - Review	Unit	TLIL5063Y	Review contracts, insurance, risk and liability in an international freight forwarding context	12/Jun/2020 - Review	Update

Project number	Project Name	Qualification/ Unit / Skillset	Code	Title	Details of last review (endorsement date, nature of this update transition, review, establishment)	Change Required
3	Customs Broking - Review	Unit	TLIP5025Y	Set and achieve budgets	19/Oct/2015 - Transition	Update
3	Customs Broking - Review	Unit	TLIX0001Y	Determine tariff classification of goods	12/Jun/2020 - Review	Update
3	Customs Broking - Review	Unit	TLIX0002Y	Initiate cargo border procedures	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX0003Y	Conduct advanced border clearance functions	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX4036Y	Analyse, advise on and carry out integrated border clearance transactions	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5046Y	Carry out standard customs clearance practices	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5047Y	Determine customs value	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5048Y	Determine import/export prohibitions/restrictions	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5049Y	Determine indirect taxes	29/Feb/2016 - Transition	Update

Project number	Project Name	Qualification/ Unit / Skillset	Code	Title	Details of last review (endorsement date, nature of this update transition, review, establishment)	Change Required
3	Customs Broking - Review	Unit	TLIX5050Y	Determine origin of goods and apply preference schemes or free trade agreements	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5052Y	Determine complex customs value	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5053Y	Determine tariff classification for complex goods	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5055Y	Apply anti-dumping and countervailing measures	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5056Y	Carry out additional customs clearance practices	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIX5058Y	Review decisions of regulatory bodies	29/Feb/2016 - Transition	Update
3	Customs Broking - Review	Unit	TLIE9997Y	Use of incoterms	New unit	New

Attachment B: Job role, enrolment information, the number of RTOs currently delivering these qualifications

Please set out the job roles to be supported through the updated qualifications, enrolment data over the past three years in which data is available for each qualification, completion rates for each qualification, and the number of RTOs delivering these qualifications.

Job role	Qualification to be updated to support the job role	Enrolment data (for the past three years)	Completion rates (for the past three years)	Number of RTOs delivering (for the past three years)
591212, Import-Export Clerk	TLI50816Y Diploma of Customs Broking	1180	138	4
591211, Despatching And Receiving Clerk	TLI40219Y Certificate IV in International Freight Forwarding (Senior Operator)	96	62	3
591212, Import-Export Clerk	TLI50119Y Diploma of International Freight Forwarding	269	66	2
133611, Supply And Distribution Manager	TLI50219Y Diploma of Logistics	5355	1036	30
	TLIA5035Y Manage international freight transfer	603	325	34
	TLII0001Y Market international freight forwarding services	54	46	5

Job role	Qualification to be updated to support the job role	Enrolment data (for the past three years)	Completion rates (for the past three years)	Number of RTOs delivering (for the past three years)
	TLIL5063Y Review contracts, insurance, risk and liability in an international freight forwarding context	113	78	4
	TLIP5025Y Set and achieve budgets	311	150	33
	TLIX0001Y Determine tariff classification of goods	427	269	4
	TLIX0002Y Initiate cargo border procedures	608	464	4
	TLIX0003Y Conduct advanced border clearance functions	381	293	4
	TLIX4036Y Analyse, advise on and carry out integrated border clearance transactions	360	162	4
	TLIX5046Y Carry out standard customs clearance practices	417	295	4
	TLIX5047Y Determine customs value	434	260	4
	TLIX5048Y Determine import/export prohibitions/restrictions	370	202	4

Job role	Qualification to be updated to support the job role	Enrolment data (for the past three years)	Completion rates (for the past three years)	Number of RTOs delivering (for the past three years)
	TLIX5049Y Determine indirect taxes	402	252	4
	TLIX5050Y Determine origin of goods and apply preference schemes or free trade agreements	388	195	4
	TLIX5052Y Determine complex customs value	364	198	4
	TLIX5053Y Determine tariff classification for complex goods	348	199	4
	TLIX5055Y Apply anti-dumping and countervailing measures	363	217	4
	TLIX5056Y Carry out additional customs clearance practices	363	220	4
	TLIX5058Y Review decisions of regulatory bodies	344	174	4
	TLIE9997Y Use of incoterms			

Attachment C: List of stakeholders that actively participated in the consultation process of the Case for Change

Name of stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Daryl Osborne	director	DW Osborne Consulting Pty Ltd	Employer	NSW / Eastwood
Lynda Green	Training Package Content Officer	AATIS	Other	VIC / Melbourne
Deanne-Lee Wilkie	Training Manager NSW - Certificate III	Transit Systems NSW	Employer	NSW / Region 3 And 6
Jill Angus	Training Delivery Manager	N/A	Peak body	NSW / Sydney
Vicki Mason	Training Advisor	LINX Cargo Care	Employer	VIC / Melbourne
Emil Jacob	Trainer/Assessor	Spectra Training	RTO	NSW QLD SA VIC / Sydney
Reg Mifflin	Trainer & Assessor	Training Alliance Group	RTO	WA / Kardinya
David Thiele	TRAINING CONSULTANT	LEARNING PARTNERS	RTO	TAS / Launceston
Suzie Hounsham	Senior Program Officer	DTWD	Other	WA / Perth
Leslie Young	Senior Industry Engagement Officer (Accreditation)	VRQA	Regulator	VIC / Melbourne
Lindsey Borthwick	Safety Supervisor	Kings Transport	Employer	WA / Welshpool

Name of stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Ferdie Kroon	Risk & Compliance Manager	De Bruyn's Transport	Employer	TAS VIC / Launceston
Simone Rennocks	RTO Manager	AQTI	RTO	NSW / Sydney
Michael Taremba	Project manager	Logistics & Defence Skills Council	Other	WA / Perth
Joan Whelan	Project Manager	Business Skills Viability	Other	VIC / Melbourne
Shawn Dwyer	Product development coordinator	TAFE NSW	RTO	NSW / Orange
Nazooque Nihar	Product Manager, Transport, Logistics and Maritime	TAFE NSW	RTO	NSW / Dubbo
Will Symons	Policy Officer	Department of Education, Skills and Employment	Other	ACT / Canberra
Bill Murphy	Ops Mgr - WTA	WiseTech Global	RTO	NSW / Alexandria
Ken Taylor	North Connex Asset & Operations Manager	Transurban	Employer	NSW / West Pennant Hills
Jo-Anne Galea	National Mg'r Capability L&D	One Rail Australia	Employer	NSW NT QLD SA VIC / Kewsick Sa
Taras Lubczyk	Manager Training and Professional Development	International Forwarders & Customs Brokers Association of Australia	Peak body RTO	NSW / Rockdale
Daryl Sutton	Manager - VET	Victorian Curriculum & Assessment Authority	Other	VIC / Melbourne

Name of stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Siobhan Mccarville	Manager	Department of Transport and Main Roads	Other	QLD / Brisbane
Jennifer Miller	Learning and Development	The Fourth Force Pty Ltd	RTO	SA / Adelaide
Paul Mcguire	Lead trainer	Nationwide Training	RTO	WA / Perth
Carolyn Claridge	Lead Training Compliance Consultant	Finest Compliance	Other	NSW QLD / Eagleby
Camilla Elmes	Industry Engagement Consultant	Queensland Trucking Association	Other	QLD / Brisbane
Alana Treagus	ISO	Industry Skills Advisory Council NT (ISACNT)	Other	NT / Parap
Angeline Celestine	Head of program	North Metro TAFE	RTO	WA / Perth
Elizabeth Ferrier	Head of Industrial Relations	Toll	Employer	NSW / Sydney
Lindy Pascoe	Head of Chain of Responsibility & Compliance	Australia Post	Employer	VIC / Melbourne
Mehmet Barış EyiGül	HSE SPECIALIST	BATISOKE CEMENT FACTORY	Regulator	QLD / Aydin / Türkiye
Bob Allen	General Manager	Tunnel Holdings Pty Limited	Employer	NSW / North Sydney
Paul Kahlert	General Manager	All Purpose Transport	Employer	QLD / Brisbane
Suzanne Crowe	Facilitator	Victoria university	RTO	VIC / Melbourne

Name of stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Richard Olorenshaw	Education Programs Coordinator	Learning Sphere Training Solutions	RTO	NSW / Blacktown
Lynda Douglas	Director, National Skills Framework	Dept of Defence	Employer RTO Other	ACT / Canberra - National Employer
Julie Russell	Director	Russell Transport	Employer	QLD / Eagle Farm
Renee Wilson	Director	Customs Brokers Pty Ltd	Employer RTO Other	QLD / Thornlands
Jesse Liebelt	DC Training & Development Manager	Brave Logistics	RTO	SA / Adelaide
Robyn O'Donoghue	Customer Services	InXpress Geelong	Other	VIC / Highton
Marla Costabeber	Compliance	Mainfreight	Other	QLD / Brisbane
Tiffany Young	Competency Assessor	Sydney Trains	Employer	NSW / Clyde
Paul Rowe	Chief Operating Officer	JKR Training	RTO	NSW / Dolphin Point
Athol Carter	Central Qld Manager	Frasers Livestock Transport	Employer	QLD / Gracemere
Alison Hollands	CMM	VU Polytechnic	RTO	VIC / Melbourne
Cam Dumesny	CEO	Western Roads Federation	Peak body	WA / Bassendean
Patricia Sincock	CEO	Flexible Training Solutions	RTO	VIC / Melbourne
Mark Mckenzie	CEO	ACAPMA	Peak body	NSW / Sydney
Michael Ryan	BDM	Into Training Australia	RTO	NSW / Cardiff South

Name of stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Adam Di Pasqua	Asset Operations Coodrinator	Transurban	Other	NSW / Sydney
Cathi Payne				
Daryl Osborne	director	DW Osborne Consulting Pty Ltd	Employer	NSW / Eastwood
Lynda Green	Training Package Content Officer	AATIS	Other	VIC / Melbourne
Deanne-Lee Wilkie	Training Manager NSW - Certificate III	Transit Systems NSW	Employer	NSW / Region 3 And 6

Active participation has included 41 stakeholders from the following organisations across all states and territories within Australia:

- Industry Reference Committee (IRC) Representatives
- Employers (Non-IRC)
- Peak Industry Bodies
- Unions
- Regulators
- RTOs
- Other/Consultants

Attachment D: Issues Raised by Stakeholders during consultation on the development of the Case for Change

Stakeholder Type	Issues Raised	IRC's Response to Issues Raised
<p align="center">Industry Reference Committee (IRC) Representatives</p>	<p>There were no issues raised at this time</p>	<p align="center">Nil</p>
<p align="center">Peak Industry Bodies</p>	<p>IFCBAA - fully support the review process.</p> <p>As the work-place requirement of a Customs Broker is regulated by legislation (Licensed to Australian Border Force) it is essential the pathway to becoming a Customs Broker is aligned with the industry standards.</p>	<p>The IRC will incorporate the feedback into our case for change for this project.</p>
	<p>IFCBAA - is the push for Artificial Intelligence to be used on documents and their subsequent transfer into EDI systems and possibly into the ICS. This will be part of BlockChain and Single Window, and to a point there is a place.</p>	<p>The IRC will incorporate the feedback into our case for change for this project.</p>
	<p>IFCBAA - consideration of a stand alone unit which concentrates more on Export Declarations/Documentations which is a recurring area of interest from our members.</p>	<p>The IRC will incorporate the feedback into our case for change for this project.</p>

Stakeholder Type	Issues Raised	IRC's Response to Issues Raised
	IFCBAA - create a standalone Unit of Competency for incoterms® or allocate this to a particular specific unit for in depth analysis	The IRC has made provision for a new unit of competency in this case for change.
	IFCBAA - Streamling of the knowledge and performance evidence requirements of some units which allows for a better learning experience and more relevant industry related demonstration of knowledge and performance.	The IRC will incorporate the feedback into our case for change for this project.
Employers (Non-IRC)	There were no issues raised at this time	Nil
Regulators	There were no issues raised at this time	Nil
Registered Training Organisations (RTOs)	There were no issues raised at this time	Nil
Training Boards/Other	There were no issues raised at this time	Nil
State and Territory Training Authorities (STAs)	Victoria STA - There is inconsistent information in the Case for Change regarding the regulatory environment	The IRC has reworded and clarified the regulatory statements.
	Victoria STA - Section 2.4 refers to the project considering streamlining qualifications	The IRC will consider streamlining as part of the TP develop process
	Victoria STA - A number of Attachments appear to be missing from the Case for Change	The Case for Change formatting has been previously fixed

Stakeholder Type	Issues Raised	IRC's Response to Issues Raised
	Victoria STA - The attachments that are included indicate that there has been active participation from 41 stakeholders which are listed generically	The IRC has determined to only provide names to the AISC due to privacy concerns.
	Victoria STA -Would appreciate confirmation that all five (5) projects will form part of the next major Release. Consolidating all five (5) projects into one major Release will avoid unnecessary churn in implementation, including in relation to the development of the Victorian Purchasing Guide	The IRC will make every effort to consolidate TLI Releases.
	WA STA - No new products are identified for development in this project. No issues identified.	The IRC thanks WA STA for their support.
	The NT STA supports the Transport and Logistics Industry Cases for Change.	The IRC thanks NT STA for their support.
	Tasmanian STA - Providing any issues raised by Tasmanian stakeholders have been addressed, Skills Tasmania supports this TLI Training Package Case for Change.	The IRC thanks Tasmanian STA for their support.
Unions	There were no issues raised at this time	Nil

Attachment E: List of stakeholders to be contacted as part of the development of the Case for Endorsement

Relevant Stakeholders identified in attachment C and the following:

Name of Stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
State Training Authorities		State Training Authorities	State Training Authorities	All States and Territories
Mark Williams	National Compliance & Assurance, Heavy Vehicles	BORAL	Employer	National
Greg Lipscombe	National Training Manager	Linfox Logistics	Employer	National
Jack Boutros	Organiser	Transport Workers Union	Union	National
Justin Timmins	National Safety & Training Officer	Maritime Union of Australia (MUA)	Union	National
Julie Russell	Director Russell Transport Pty Ltd	Australian Trucking Association (ATA)	Peak body	National
Karen Bow	Director Safety	Australian Logistics Council (ALC)	Peak body	National

Name of Stakeholder	Title	Organisation	Organisation type (e.g. Employer, peak body, union, RTO, regulator)	Jurisdiction/town/city (e.g. NSW/Sydney)
Lynda Douglas	AD National Skills Framework, Directorate of Learning Capability Development	Department of Defence	Employer	National
Mark McKenzie	Chief Executive Officer	Australasian Convenience and Petroleum Marketers Association (ACAPMA)	Employer	National
Peter Anderson	Chief Executive Officer	Victorian Transport Association (VTA)	Peak body	Victoria
Transport and Logistics IRC	Various	Various	Employers, Associations, Unions, Regulators	National

The Case for Endorsement development will involve contacting relevant stakeholders from the following organisations across all states and territories within Australia:

- Industry Reference Committee (IRC) Representatives
- Employers (Non-IRC)
- Unions
- Regulators
- State Training Authorities
- RTOs
- Other/Consultants